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## **SOLENIS POLICY**

### **Quality – Europe**

#### **1.0 Policy**

Solenis (all subsidiaries, including former Diversey) is committed to provide excellent quality. We are dedicated to achieving mutually beneficial relationships with our customers. We will consistently provide quality products and services. We strive to continually improve processes and system capabilities. By setting goals and objectives, we are able to measure our performance. High-performance teamwork is utilized to drive improvement. Our aim is to always deliver value to our employees, customers and stakeholders.

#### **2.0 Quality goal**

Customer satisfaction. By meeting the requirements of our customers, we maintain mutually beneficial relationships with our customers. Our goal is to deliver high-quality products, in the quantity requested, on the customer's requested date every day.

#### **3.0 Quality Management System**

Our Quality Management System provides the foundation to achieve our quality goals. We are committed to continually improving our processes and performance across our global, regional, and local businesses. We provide a product safety culture wherein no unauthorized changes to the product and processes are made that could impact the product and its effectiveness.

We measure and regularly report our performance to our stakeholders. We ensure that our products comply with all applicable regulatory and legal requirements, our procedures, practices, and international standards. We maintain and regularly review the quality policy and Quality Management System for compliance and effectiveness.

#### **4.0 Communication**

We communicate quality aspects to our employees and authorities, our external stakeholders, partners and customers as requested.

We communicate quality requirements to our suppliers, contract manufacturers and service providers, expect them to comply with requirements and applicable external standards and assess their compliance.

## **5.0 Responsible party**

Conforming to this policy is the responsibility of every employee as a condition of employment. Solenis management will lead by example as well as educate and train employees and stakeholders.

## **6.0 Scope**

This policy is an amendment to the Global Solenis Quality Policy (SL-POL-009.001) and applies to all European Solenis employees, sites, services and operations.

## **7.0 Owner**

The Vice President, Europe, Supply Chain, is responsible for implementation of, and amendments to, this policy. All employees are responsible for compliance with this policy.

## **8.0 Exceptions**

There are no exceptions to this policy.